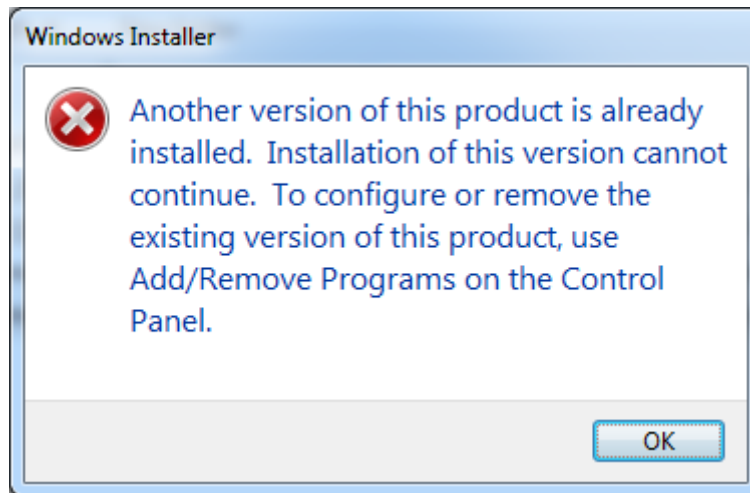


Updating Import Manager

This document describes the simple process of updating to Import Manager 6. All previous versions of Import Manager can be updated using this guide, but note that Import Manager 6 only supports Dynamics CRM 2011.

IMPORTANT! When upgrading, all saved ImportRules will lose Match Criteria and Lookup Transformations. These will have to be created anew. An upgrade service is currently being developed.

1. Running the Import Manager installer will cause the below warning if Import Manager is already installed on the system.



2. In order to update Import Manager you must first uninstall the previous versions of Import Manager and Import Manager Client.
 - a. Open Control Panel -> Programs -> Programs and Features
 - b. Uninstall Import Manager 5
 - c. Uninstall Import Manager 5 Client.

Note! The Import Manager database, datasource files and settings will NOT be removed by uninstalling the application.
3. Install Import Manager 6 using the installer. To keep your settings as they were, make sure that you,
 - a. During the installation, select the database server used by the previous installation of Import Manager.

- b. After the installation, copy the "ImportManager 5\ImportFiles" folder from the old location to the new. This should be done after the installation, but before running Import Manager.
- c. **Re-register all CRM 2011 servers by right clicking them, then selecting edit.**
This step is needed in order for Import Manager to work.

For more information on installing Import Manager, please refer to the Installation Manual found at <http://crmextensions.com/im-download>